



Schindler Service Programs

Reliable solutions for unique situations

Your building's design, occupants and traffic patterns are unique, and so are your service demands. Accordingly, Schindler Service has the flexibility to adapt to your building's unique environment using proven maintenance programs.

By evaluating your service response time demands, coverage needs and budget parameters, a Schindler Service Representative can help you determine

which of our maintenance programs best fulfill your specifications and will work with you to structure the program to suit your unique needs.

Schindler Service programs deliver assurance that your elevators and escalators are always available.



Schindler Service Programs

Schindler Inspection	Schindler Maintenance	Schindler PLUS
<p>Ideal for:</p> <ul style="list-style-type: none"> – Very low-traffic environments – Buildings where immediate response to non-emergency service calls is not critical – Price-critical contracts 	<p>Ideal for:</p> <ul style="list-style-type: none"> – Low-traffic environments – Equipment with long remaining life cycles – Buildings where immediate response to non-emergency service calls is not critical – Price-conscious contracts 	<p>Ideal for:</p> <ul style="list-style-type: none"> – High-profile environments – Equipment with high usage – Shorter response time requirements to service requests – Fixed operating budgets
<p>Core services:</p> <ul style="list-style-type: none"> – Lubrication and visual inspection – Priority response for entrapments 	<p>Core services:</p> <ul style="list-style-type: none"> – Essential preventive maintenance – 8-hour business day service call coverage – Priority response for entrapments – Annual and 5-year safety testing 	<p>Core services:</p> <ul style="list-style-type: none"> – Essential preventive maintenance – 8-hour business day service call coverage – Priority response for entrapments – Annual and 5-year safety testing
<p>Average response time for service calls:</p> <ul style="list-style-type: none"> – 24 hours for non-emergencies at standard billing rates for labor, material and travel 	<p>Average response time for service calls:</p> <ul style="list-style-type: none"> – 24 hours for non-emergencies 	<p>Average response time for service calls:</p> <ul style="list-style-type: none"> – 4 hours for non-emergencies during normal working hours
<p>Repair and replacement parts coverage:</p> <ul style="list-style-type: none"> – Available upon customer request at standard billing rates for labor, material and travel 	<p>Repair and replacement parts coverage:</p> <ul style="list-style-type: none"> – Basic parts and components 	<p>Repair and replacement parts coverage:</p> <ul style="list-style-type: none"> – Basic parts and components – Major parts and components
<p>Supplementary services:</p> <ul style="list-style-type: none"> – Schindler Remote Monitoring™ where installed – Schindler Customer Score Card™ online access – ADA elevator phone monitoring 	<p>Supplementary services:</p> <ul style="list-style-type: none"> – Schindler Remote Monitoring™ where installed – Schindler Customer Score Card™ online access – ADA elevator phone monitoring 	<p>Supplementary services:</p> <ul style="list-style-type: none"> – Schindler Remote Monitoring™ where installed – Schindler Customer Score Card™ online access – ADA elevator phone monitoring
<p>Options available to add on:</p> <ul style="list-style-type: none"> – Annual and 5-year safety testing services 	<p>Options available to add on:</p> <ul style="list-style-type: none"> – Major parts and components, repair and replacement coverage – Bonus-time-only service call coverage 	<p>Options available to add on:</p> <ul style="list-style-type: none"> – Bonus-time-only service call coverage – 24-hours-per-day service call coverage

For more information, including location of the Schindler office nearest you, please visit:

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Schindler is a member organization of the U.S. Green Building Council.



Schindler has received renewal to ISO 9001 and ISO 14001 certificates.



Schindler prints with vegetable-based ink on paper containing post-consumer waste fiber.