

The Schindler Group

A global leader in urban mobility

Group

Founded in Switzerland in 1874, the Schindler Group employs around 44 000 staff worldwide and is a global leader in urban mobility.

- With a network of over 1000 branches spanning every continent.
- Schindler develops, plans, produces, and installs mobility solutions in accordance with customer requirements.
- A comprehensive service offering ensures the smooth functioning of these installations throughout their service life of around 30 years.
- Customized solutions are available for the modernization and replacement of units.

Strategic orientation

“Leadership through customer service” is the company’s vision in the elevators and escalators business, since more than 1 billion individuals worldwide use Schindler products every day. We want to ensure that our customers and passengers can rely on high-quality mobility solutions and services at all times.

At the same time, Schindler focuses continuously on developing leading products featuring the latest technology.

Research & Development

In the Group research centers in Europe, North and South America, India and China, engineers and technicians systematically develop Schindler’s elevator and escalator technology. The company invests over CHF 100 million in R&D each year. Schindler works with institutes of technology throughout the world and collaborates with industry partners from a wide range of sectors, including the motor, airline and ship building industries.

Examples of recent innovation include the first patent for elevators without a machine room, the Miconic 10 destination control system, its successor, the Schindler ID, incorporating personalized access control, the Schindler 7000 global high-rise elevator, and the fully synthetic aramid rope and modern traction belt technology. 2009 marked the rollout of an entirely new concept for managing the transit of passengers through the building: a third generation destination control system, PORT technology. Please read more about this latest innovation at www.schindler.com



Schindler City

Schindler India

Leadership through Customer Service



Schindler FieldLink,

All your needs in the palm of our hand

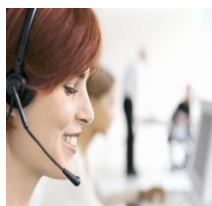
Schindler equips all its service engineers with a mobile device which is one of the most comprehensive service instruments in the industry and enables them to ensure maximum uptime for your elevator.



World Class Training Centers,

Best in Class Service Quality

Our state of the art, ISO9001:2008 certified training centres across 3 major locations in India provide our engineers with training on our products which improve the reliability, quality and uptime of your elevator.



Dedicated Call Center

Customer support 24x7 (toll free number, 1800 209 5438)

Schindler provides round the clock, unparalleled 24x7 customer support backed by a team of skilled and dedicated service technicians.



Product Ecology

Clean & Efficient Technology

Material saving layout, space saving construction and energy saving operations. Schindler thinks of every little detail when designing an elevator.



@Schindler
I am SAFE

Safety

Our first priority

Customer and Employee Safety is of prime importance to the company's growth strategy. Independent audits and inspections ensure that there is no compromise on product and passenger safety.