

We Elevate... Knowledge

Schindler Backgrounder And
Fact Sheet 2024



Schindler

Existing Installations

24-hour Schindler Service programs are designed to provide expert maintenance of all brands of elevator and escalator equipment



Modernizations

Schindler offers expert modernization on all brands of elevators and escalators



New Installations

Schindler stocks approximately 50,000 parts of all manufacturers for immediate repairs and replacement



Partnerships

We keep your building, your equipment, and your people moving—through all of life's experiences.



Schindler Plan

Schindler Plan allows architects and specifiers to create customized drawings and specifications as well as three-dimensional BIM models for Schindler products at www.schindlerplan.com



Schindler Ahead

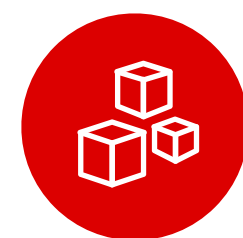
Digitally connected, smart solutions



Schindler Group



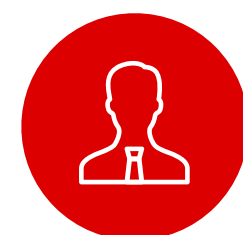
Founded in 1874 in Lucerne, Switzerland, by precision engineer Robert Schindler



A closely held company and is listed on the Swiss stock exchange



In 2022, Silvio Napoli was appointed Schindler Group's CEO in addition to his role as Chairman of the Board



Alfred N. Schindler stepped down as Chairman after 40 years on the Board of Directors, 26 of them as CEO and 22 as Chairman of the Board of Directors in March 2017



Employs over 69,000 people worldwide in 160 locations in more than 100 countries throughout Europe, North America, Asia-Pacific, Africa and South America



The company's world headquarters is located just outside of Lucerne, Switzerland



Schindler Products

Marketed in the U.S.



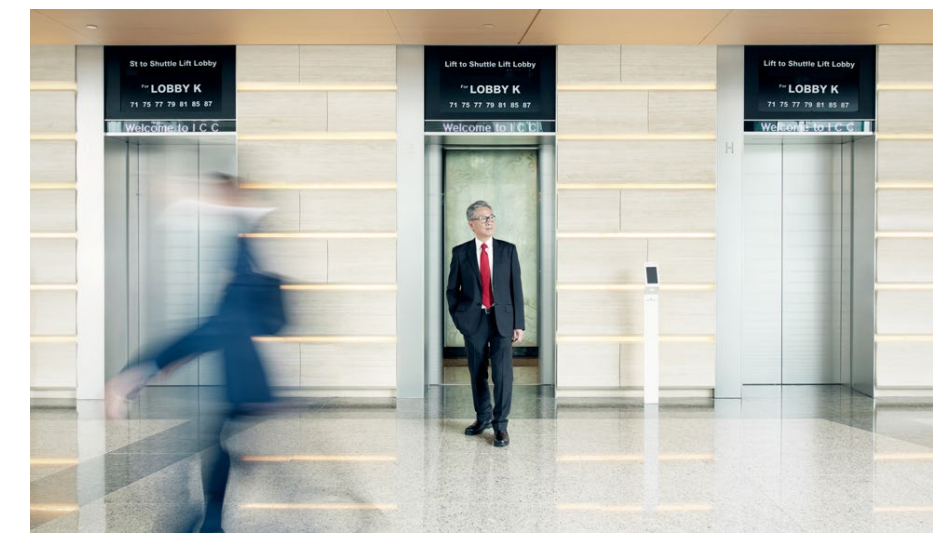
Schindler 330A

Schindler 330A hydraulic elevators for low-rise buildings



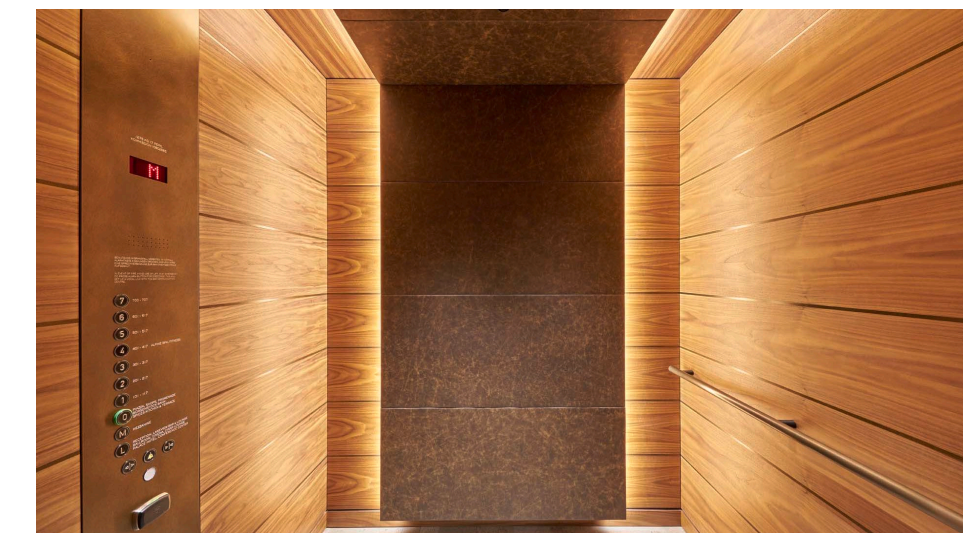
Schindler 3100

Schindler 3100 machine room-less traction elevators for low-rise buildings



Schindler 3300

Schindler 3300 machine room-less traction elevators for low- to mid-rise buildings



Schindler 3300XL

Schindler 3300XL machine room-less traction elevators with expanded options for low- to mid-rise buildings



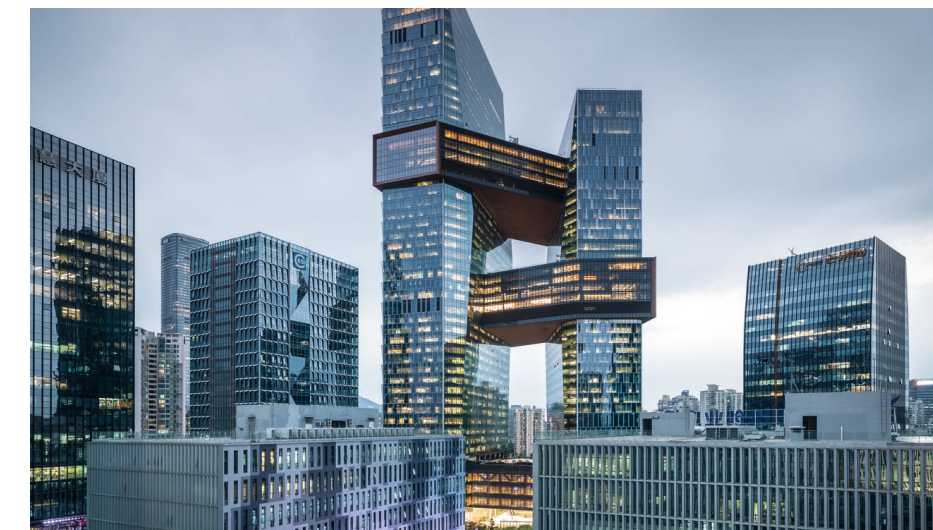
Schindler 5500

Schindler 5500 modular machine room-less traction elevator for mid-rise buildings



Schindler 6400

Schindler 6400 modernization solution for mid-rise buildings



Schindler 7000

Schindler 7000 top-of-the-range elevators for high-rise buildings



Schindler 9300

Schindler 9300 escalators for commercial and transit applications

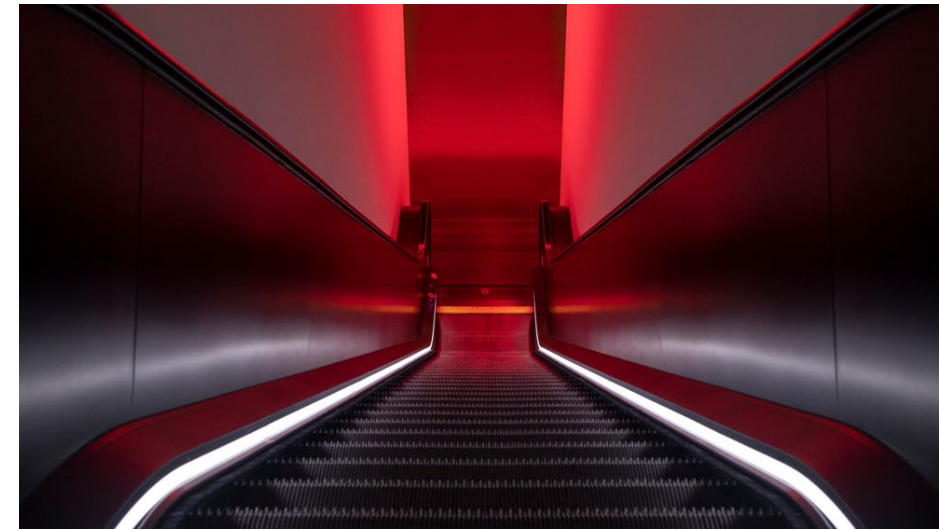
Schindler Products

Marketed in the U.S.



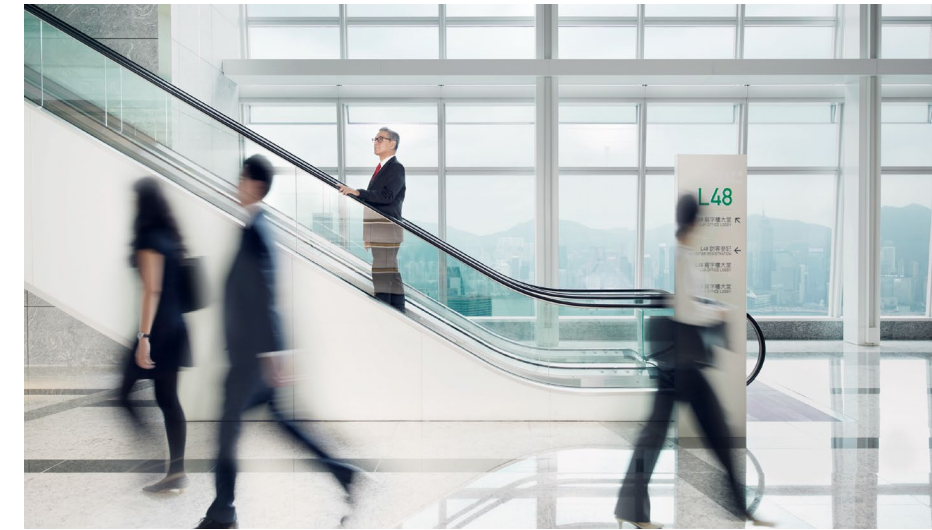
9500 Moving Walks

Schindler 9500 moving walks



InTruss

Schindler InTruss escalator modernization solution



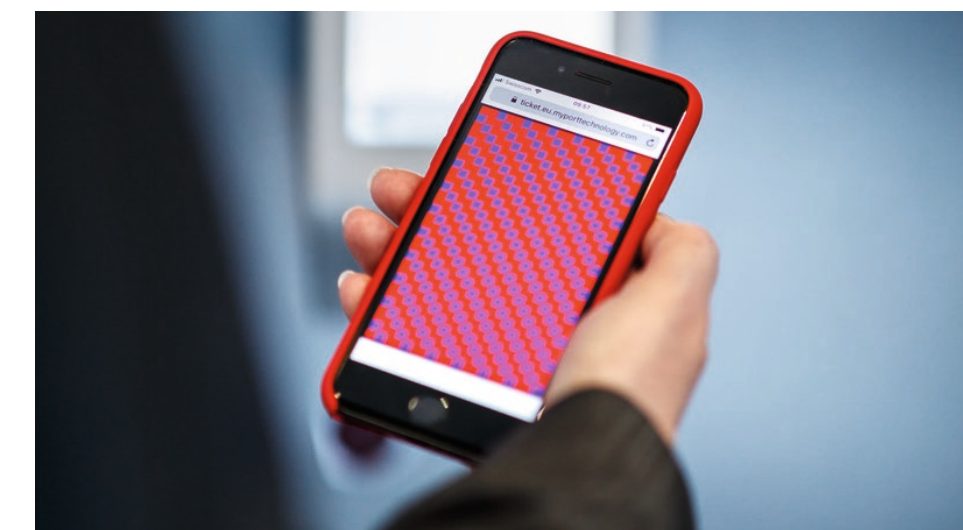
9700 Escalators

Schindler 9700 escalators for high-traffic public spaces



PORT Technology

Schindler's PORT Technology, intuitive third generation destination dispatch technology, optimizes traffic flow throughout a building while personalizing service and access control



myPORT

Schindler's myPORT, a unique smartphone-based service for personal mobility, providing building owners, managers, tenants and visitors with real-time information and convenience

U.S. Operations

6,500

EMPLOYEES

Employing more than 6,000 people in
North American locations

1979

OHIO

Established in Toledo, Ohio, in 1979

1989

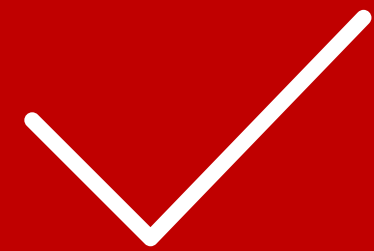
MORRISTOWN

Headquarters moved to Morristown,
N.J. upon acquisition of the elevator and
escalator business Westinghouse Electric
Corporation in 1989

U.S. manufacturing plants
in Hanover, P.A. and
Clinton, N.C.

Schindler Elevator Corporation is the North American
operating entity of the Switzerland-based Schindler
Group, one of the leading global manufacturers of
elevators, escalators and moving walks

Schindler Quality



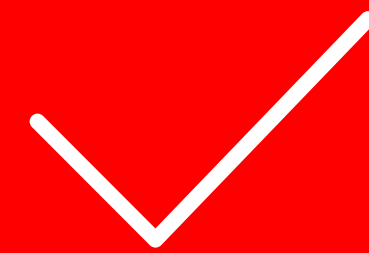
Quality MANAGEMENT

Schindler was the first elevator company in the United States to achieve ISO 9001 quality management system certification for its manufacturing plants



First In Any US INDUSTRY

Schindler's service organization was among the first in any US industry to receive ISO 9001 certification



New, More Stringent ISO 9001

Schindler's operations in the US are certified to meet the new, more stringent ISO 9001:2015 requirements



Internationally **RECOGNIZED**

Schindler's US headquarters, its Center for Service Excellence, and its manufacturing facilities achieved certification to the internationally recognized environmental management system standard ISO 14001:1996 and renewal certification to ISO 14001:2015.

Notable U.S. Buildings

Using Schindler Products

● **4 World Trade Center**

New York City

● **Rockefeller Center**

New York City

● **Marriot Marquis Hotel**

New York City

● **Prudential Center**

Newark, New Jersey

● **Salesforce Tower**

San Francisco, California

● **Marlins Park**

Miami, Florida

● **Tampa Intl. Airport**

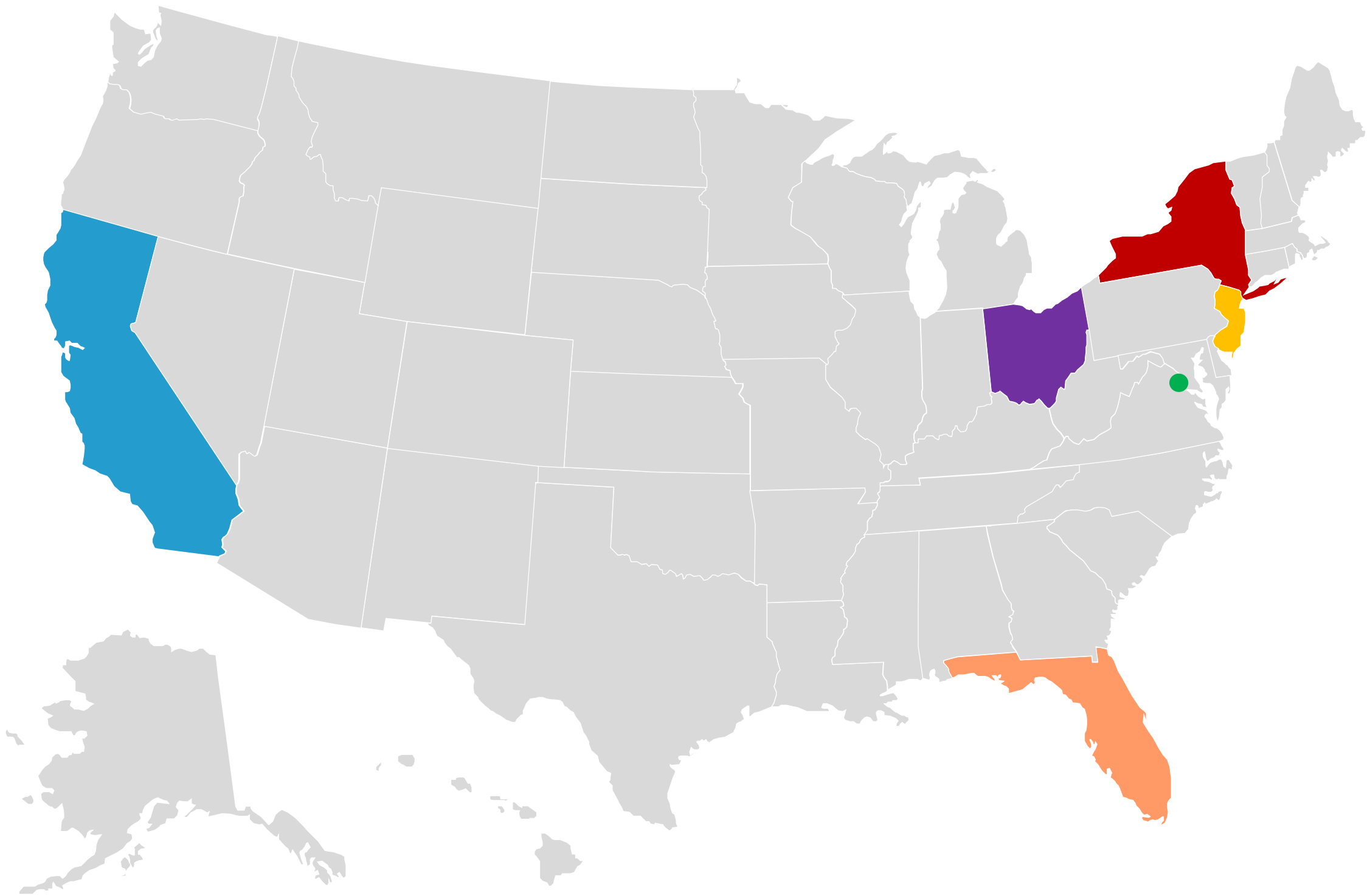
Tampa, Florida

● **Rock & Roll Hall of Fame**

Cleveland, Ohio

● **The White House**

Washington, D.C.



Schindler

Historic Milestones

1874

Schindler & Villiger

Robert Schindler and Eduard Villiger establish the collective joint partnership Schindler & Villiger

1892

Machinery Manufacturer

Eduard Villiger leaves the partnership. The company continues under the name of Robert Schindler, Machinery Manufacturer

1909

Variable-Speed

Schindler Group introduces first variable-speed electric elevators

1929

Operator-Free

Westinghouse installs first operator-free elevator

Schindler

Historic Milestones

1940

Deck-Edge Elevators

Westinghouse installs deck-edge elevators on aircraft carriers, which can transport airplanes to the flight deck in a matter of seconds

1952

Electronic Elevator Controls

Schindler Group introduces first electronic elevator controls

1961

Solid-State Elevator Controls

Schindler Group introduces first solid-state elevator controls

1979

Haughton Elevators

Schindler Group acquires Haughton Elevator Division, Toledo, Ohio (Reliance Electric, Cleveland, Ohio) and establishes Schindler Haughton Elevator Corporation in Toledo, Ohio

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Historic Milestones

1979

Microprocessor Technology

Schindler Group pioneers microprocessor elevator technology

1989

Schindler Holding AG

Schindler Holding AG takes over the entire elevator and escalator business of Westinghouse Electric Corporation and quadruples its presence in North America

1990

Millar Elevator Service

Millar Elevator Service Company, the first nationwide company devoted to service and modernization, formed

1996

Miconic 10

Revolutionary Miconic 10 elevator system launched

Schindler

Historic Milestones

2000

Synthetic Elevator Rope

Schindler Group introduces
first fully synthetic elevator
rope, Aramid

2002

Schindler and Millar

Schindler and Millar
consolidate operations in
North America

2003

Schindler ID

Schindler Group launches
Schindler ID, cutting edge
traffic-management and
access- control technology

2004

Service Excellence

Center for Service Excellence
established in Holland, Ohio
(national service support
center)

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Historic Milestones

2004

Schindler 9300 Escalator

Schindler Group introduces the Schindler 9300 Advanced Edition escalator

2006

Schindler Group

Schindler Group launches its new corporate identity to reflect the Group's evolution into a global service company.

2008

Schindler Moves

Schindler moves 900 million people per day worldwide, based on its expanding service portfolio (elevators and escalators maintained by the Group's companies).

2009

PORT Technology

Schindler introduces its third-generation destination dispatch technology, The PORT Technology.

Schindler

Historic Milestones

2010

Schindler Moves

Schindler moves 1 billion people per day worldwide.

2011

Schindler 3300 MRL Elevator

Schindler launches the Schindler 3300 MRL elevator in the United States and Canada.

2011-2013

Clean Mobility

Schindler pioneered clean mobility technology by partnering with Solar Impulse, an airplane propelled only on solar energy.

2014

LEED Gold

Schindler opens a state-of-the-art manufacturing in Hanover, Pa, the first elevator manufacturing facility in North America to achieve LEED Gold certification from the U.S. Green Building Council.

Schindler

Historic Milestones

2014

MyPORT

Schindler launches MyPORT, the world's first app using smartphones to provide access to buildings and assign elevators to passengers.

2015

Schindler 5500 MRL Elevator

Schindler introduces the Schindler 5500 MRL modular passenger elevator in the United States and Canada.

2015

Schindler Plan

Schindler introduces online planning and design tool, Schindler Plan.

2017

Achievements

Schindler InTruss escalator modernization selected as Architectural Record's 2017 Editors' Choice Winner.

Schindler

Historic Milestones

2017

Schindler Ahead

Schindler Ahead includes the CUBE, Ahead ActionBoard, FieldLink and Elevated Support Professional (ESPs). The Schindler Ahead range of products ensures that you are ready for the future and have active communication in a closed loop information system.

2019

Schindler 3100 MRL Elevator

Schindler 3100 recognized as one of Buildings Magazine's money saving products that contributes to LEED certification.

2020

Schindler Technical Operations Center

Schindler opens dedicated TOC in Holland, OH, providing real-time support from Schindler's Elevated Support Professional (ESPs).

2021

Schindler Business Service Center (BSC),

Schindler opens BSC in Atlanta, GA, consolidating enterprise-level business operations for the US and Canada.