



# Schindler Ahead

## Always Connected. All the time.

With Schindler Ahead, you don't have to think about your elevators and escalators because they are connected and monitored—all day, every day. The Schindler Ahead digital closed-loop system can significantly improve your equipment **uptime**, and provide you with deeper **insights**, superior **convenience** and greater **cost control**.

### **Uptime**

Data generated from your connected equipment enables Schindler to predictively identify, analyze and resolve possible service issues before they occur. This reduces and eliminates downtime, saving you and your tenants valuable time.

### **Insights**

Access operational and performance data about your equipment portfolio, so you stay informed for better building maintenance and management.

### **Cost Control**

Enjoy potential cost savings from switching your elevator phone line to wireless connectivity. Reduce unexpected or overtime shutdowns with a no running-on-arrival bill guarantee.

### **Convenience**

Interactive monitoring and connected devices provide a superior experience. Schindler's Technical Operations Center and web-based tools like ActionBoard enhance the communication.





# Resolve potential issues **before** disruption occurs

Your elevators and escalators demand high reliability and uptime. Schindler Ahead can detect and resolve potential service issues with your equipment before disruption occurs so your tenants keep moving. You can conveniently access your equipment data anytime, anywhere. With options to eliminate worry about your elevator phone line, or to transform your tenants' rides into memorable experiences, Schindler Ahead offers service like never before.

## **Rest assured with Schindler SafeCall emergency elevator phone line service and enjoy:**

- Full compliance with local regulations ensuring regular line tests, self-checks, emergency electrical power supply and alarm filtering,
- Closed-loop technology that informs technicians automatically, ensuring fast entrapment release,
- Reduced risk for re-inspection/re-mobilization due to a failed phone line inspection,
- Potential cost savings from switching from analogue to wireless phone line.

## **The Technical Operations Center (TOC) provides you with real-time elevated support by:**

- Welcoming you to the Schindler Ahead family and familiarizing you with the benefits of ActionBoard,
- Proactively communicating with you about service calls,
- Acting as a liaison between you, your connected equipment, and our technicians,
- Providing assistance and immediate equipment assessments when there is an issue.

## **Stay informed with ActionBoard so you can better manage your building. You benefit from:**

- Customizable reports about your equipment status and performance,
- Event-based notifications via app or emails,
- Ease of informing your tenants about equipment status changes,
- Desktop and mobile access.

## **Digital Services can transform the elevator rider experience in your building—from ordinary to extraordinary:**

- Turn elevators into dynamic content platforms for communications, ads, and more,
- Range of options to display content on elevator walls and virtual 3D effect mirrors,
- Ideal for hotels, malls, office buildings, or anywhere riders and tenants can benefit from strategically placed content.

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