

Schindler Services

Maintenance & Repair services

Reliability, safety and longevity – is that what you are looking for? Well, so are we. Our wide array of structured maintenance schedules are based on your specific needs. Added to that we will work with you to develop short and long-term plans to determine future equipment needs, upgrades and other considerations vital to your operation.

Efficient, Responsive and Reliable

Our vision, 'Leadership through service'. We firmly believe in delivering service and not just product. We have a bouquet of service solutions designed as per your needs — Platinum, Diamond, Gold and Pearl which offer you the flexibility to choose the suitable solution for you. In order to serve you better our service technicians have been equipped with FieldLink - (a state-of-the-art equipment diagnostic tool that runs on iPhone), to ensure maximum uptime and convenience for you.

Versatile solutions

Our maintenance schemes will work for you both preventively and correctively. Visits during off-working hours or guaranteed availability are just a few examples of our flexible solutions. And we always keep you informed. In urgent cases we send alerts to your smart phone or provide ready-made analysis of failures and recommendations.



Our service consultants will evaluate with you which services will suit your equipment best – today and for the decades to come.



Key facts

Immediate response	quick reactions on arrival at site
Certified service delivery expertise	to maintain knowledge of service employees about all type and ages of technology
Experience going back to 1874	dedication to designing and maintaining elevators and escalators
Online support with Schindler Dashboard	for equipment based information and remote diagnostics



Schindler



Service Contract Types

 Contract type
  Platinum
  Diamond
  Gold
  Pearl

	Contract type	Platinum	Diamond	Gold	Pearl
 Call center support To register complaints					
 Maintenance visit Regular on-site inspections including basic maintenance work					
 Call-back interventions Covers call back assistance during working days Monday to Saturday					
 Small repairs Small repairs, defined, are included to ensure availability					
 Mid repairs Mid repairs, as defined in contracts					
 Large repairs Coverage of all-in maintenance, call-back, or repair work, as defined in the contract					
 Customization Comprehensive coverage of all-in maintenance, call-backs, and repair work along with customization of services based on customer needs at additional cost.					