

Schindler Maintenance Offers

Solutions that fit your individual needs

Service Level Offer	Excellence Plus ⁺	Excellence	Essential Plus ⁺	Essential
Computer Assisted Maintenance – a tailor made maintenance program designed to meet each lift and customers requirements	●	●	●	●
Feedback from our trained technicians at each service visit, including the supply of a service report.	●	●	●	●
Annual safety inspection.	●	●	●	●
Access to 24/7 Customer Service Centre (CSC).	●	●	●	●
Access to Schindler Ahead ActionBoard - real-time overview of equipment status.	●	●	●	●
Emergency call-outs during normal working hours.	●	●	●	
Consumables.	●	●		
Replacement of components that have failed through normal wear and tear.	●	●		
Emergency call-outs 24 hours a day 7 days a week.	●	●		
Major parts and repairs during normal working hours (eg. ropes, drives and stepchains).	●			

