

A man in a dark suit and tie stands next to a technician in a grey uniform and cap. They are both looking at a smartphone held by the technician. They are positioned in front of an open elevator shaft. The background is a dark, modern interior with a large glass panel.

Ahead RemoteMonitoring Permanently monitored for an individual service schedule.

In the world of mobility, customer satisfaction is usually measured in terms of shorter and fewer service interruptions. We are now leveraging the potential of the internet of things (IoT) and machine learning to offer our customers radically improved and intuitive maintenance services. Ahead RemoteMonitoring is our market-leading digital solution that gives you clear insights into your equipment's health around the clock. Filtered real-time data makes it possible to act proactively as the diagnosis achieved via real-time remote monitoring means you are better prepared to address any issues before breakdowns occur.

Real-time performance data

Sensors built into the equipment continuously collect, analyse and transmit valuable information that is key to detecting errors. Filtered real-time data makes it possible to act proactively rather than reactively. It also creates an ecosystem through which all key stakeholders always have a complete and accurate overview.

Predictive maintenance

A broad range of factors can interfere with the performance of your equipment: from environmental conditions to a component that reaches its maximum operation time. With Ahead RemoteMonitoring identifying irregularities and anomalies is not only faster but also more precise. Reliable diagnostics are critical to be better prepared to address any issues before breakdowns occur.

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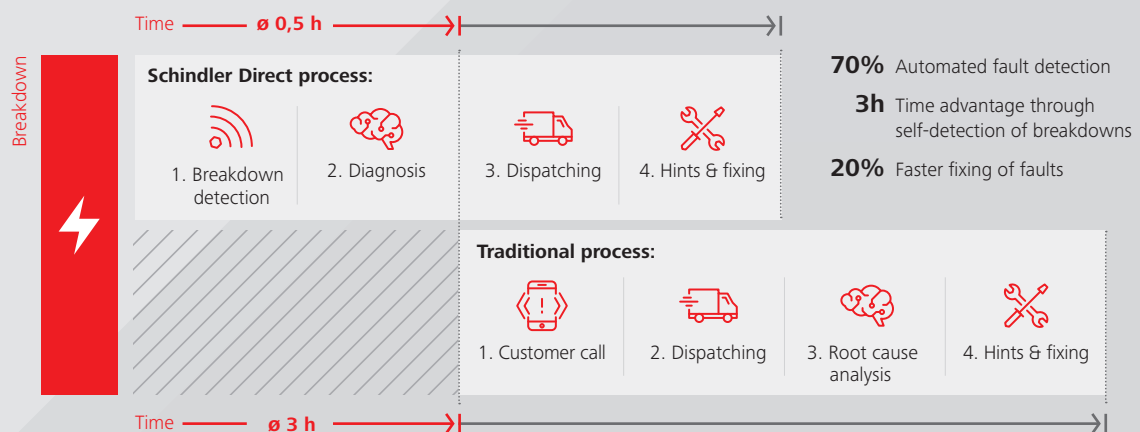
Ahead RemoteMonitoring

Better planning of resources

Systematic automation ensures that all incoming alerts concerning your equipment are instantly evaluated and assigned to our service technicians. Informed decisions can be taken to plan service schedules, allocate resources and avoid unnecessary inspections. Building occupants and tenants can be appropriately informed about service schedules and their duration.

Easy integration

Ahead RemoteMonitoring provides services that use the latest monitoring technology. For our latest product range, the necessary hardware and software are already built-in. For older equipment, suitable upgrade options are available. Similarly, this service is fully compatible with and can be made available for non-Schindler products.



Features

Permanent Diagnostics

Permanent remote diagnostics and services with wireless data connection.

Pro-active Services

Service processes are initiated automatically or upon a pro-active cross-check with you – based on the self-detection of issues.

Remote 'Healthcheck'

Remote equipment tests including status reports. Clear overview helps in maintaining longevity and long-term operation of your equipment.

Active information

Information updates either via e-mail or short alerts, or made available on the Ahead ActionBoard platform.

Benefits

Continuous. Permanent monitoring and data evaluation allows for condition-based maintenance planning.

Convenient. Automated service processing for less disturbance during your normal daily business.

Hassle-free. Timely detection of errors and pre-emptive interventions keep the equipment safe from major security issues.

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<https://aheadtelealarm.com.au/paybythemonth/>

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