

Corporate Quality Policy

We will supply our internal and external customers with products and services which conform to clearly established requirements. Requirements must be future oriented and performance benchmarked against the competition to guarantee long-term user satisfaction.

We will continually improve business processes and operational performance to better meet our customers' expectations through the delivery of reliable services around-the-clock, worldwide.

We will implement business processes and provide employee training to prevent deviations from requirements by emphasizing defect prevention.

Each Schindler employee and supplier will adopt the standard of performance to "do it right the first time, every time".

A. N. Schindler
February 2006



Schindler